

252593

STATE OF SOUTH CAROLINA)

(Caption of Case))

REQUEST FOR CERTIFICATION OF THE USE OF)
 UNIVERSAL SERVICE FUNDS PURSUANT TO 47)
 C.F.R. 54.314 AND TELECOMMUNICATIONS)
 ACT SECTION 254 (e), FEDERAL)
 COMMUNICATIONS COMMISSION, CC)
 DOCKET NO. 96-45; AND ANNUAL REPORTS)
 FOR ETC)

BEFORE THE
 PUBLIC SERVICE COMMISSION
 OF SOUTH CAROLINA

COVER SHEET

DOCKET
 NUMBER: 2014 - 14 - C

(Please type or print)

Submitted by: Mark Lammert

SC Bar Number: _____

Address: 740 Florida Central Parkway, Suite 2028Telephone: 407-260-1011Longwood, FL 32750Fax: 407-260-1033

Other: _____

Email: regulatory@csilongwood.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition☐ Request for item to be placed on Commission's Agenda expeditiously☒ Other: TAG Mobile, LLC - Annual ETC Compliance Report (Supplement to FCC 481)

INDUSTRY (Check one)

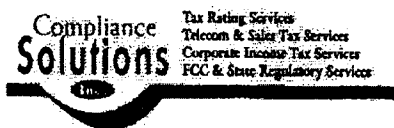
- ☐ Electric
☐ Electric/Gas
☐ Electric/Telecommunications
☐ Electric/Water
☐ Electric/Water/Telecom.
☐ Electric/Water/Sewer
☐ Gas
☐ Railroad
☐ Sewer
☒ Telecommunications
☐ Transportation
☐ Water
☐ Water/Sewer
☐ Administrative Matter
☐ Other: _____

NATURE OF ACTION (Check all that apply)

- | | | |
|--|--|---|
| <input type="checkbox"/> Affidavit | <input type="checkbox"/> Letter | <input type="checkbox"/> Request |
| <input type="checkbox"/> Agreement | <input type="checkbox"/> Memorandum | <input checked="" type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer | <input type="checkbox"/> Motion | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review | <input type="checkbox"/> Objection | <input type="checkbox"/> Resale Agreement |
| <input type="checkbox"/> Application | <input type="checkbox"/> Petition | <input type="checkbox"/> Resale Amendment |
| <input type="checkbox"/> Brief | <input type="checkbox"/> Petition for Reconsideration | <input type="checkbox"/> Reservation Letter |
| <input type="checkbox"/> Certificate | <input type="checkbox"/> Petition for Rulemaking | <input type="checkbox"/> Response |
| <input type="checkbox"/> Comments | <input type="checkbox"/> Petition for Rule to Show Cause | <input type="checkbox"/> Response to Discovery |
| <input type="checkbox"/> Complaint | <input type="checkbox"/> Petition to Intervene | <input type="checkbox"/> Return to Petition |
| <input type="checkbox"/> Consent Order | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation |
| <input type="checkbox"/> Discovery | <input type="checkbox"/> Prefiled Testimony | <input type="checkbox"/> Subpoena |
| <input type="checkbox"/> Exhibit | <input type="checkbox"/> Promotion | <input type="checkbox"/> Tariff |
| <input type="checkbox"/> Expedited Consideration | <input type="checkbox"/> Proposed Order | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest | |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit | |
| <input type="checkbox"/> Late-Filed Exhibit | <input checked="" type="checkbox"/> Report | |

Print Form

Reset Form



August 29, 2014

Jocelyn Boyd
Chief Clerk and Administrator
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Re: Docket No. 2014-14-C-TAG Mobile, LLC Annual ETC Annual Compliance Report

Dear Ms. Boyd,

TAG Wireless, LLC (TAG) was designated by the South Carolina Public Service Commission as an Eligible Telecommunications Carrier for provision of wireless Lifeline service. Pursuant to S.C. Code Ann. Regulations § 103-690.1(B), TAG submits its Annual Report for Designated Eligible Telecommunications Carriers with respect to Lifeline services in South Carolina. This report has also been submitted to the Office of Regulatory Staff. Please note, this information was previously filed under Docket 2014-14-C as included in TAG's FCC Form 481 filing that TAG is also required to file with South Carolina.

R.103-690.1(b)(3) Unfulfilled Service Requests

RESPONSE: TAG did not have any unfulfilled service requests in South Carolina in 2013.

R.103-690.1(b)(4) Complaints or Trouble Reports per 1000 Handsets or Access Lines

RESPONSE: TAG received 0.3887 complaints or trouble reports per 1000 handsets or access lines in 2013.

R.103-690.1(b)(5) Compliance with Applicable Service Quality Standards and Consumer Protection Rules

RESPONSE: TAG hereby certifies that it complies with applicable service quality standards and consumer protection rules, as designated by the Commission.

R.103-690.1(b)(6) Ability to Function in Emergency Situations

RESPONSE: TAG's Lifeline services remain functional in emergency situations. TAG utilizes the extensive and well established Sprint and Verizon Wireless networks and facilities to provide TAG's mobile services. The Sprint and Verizon Wireless networks are capable of managing

traffic spikes that may occur during emergency situations and can reroute traffic in the event of damaged facilities. Our underlying carriers also have sufficient back-up power to ensure functionality. TAG's customers receive the same functionality as our underlying carrier's customers do.

R.103-690.1(b)(7) Non-Incumbent LEC Local Usage Plans

RESPONSE: This section does not apply to TAG because TAG is a wireless ETC.

R.103-690.1(b)(8) Equal Access to Long Distance Carriers

RESPONSE: TAG hereby acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunication carrier is providing equal access within the service area.

R.103-690.1(b)(9) Number of Lifeline Customers

RESPONSE: As of December 31, 2013, TAG provided wireless Lifeline service to 13,298 customers in South Carolina.

R.103-690.1(b)(10) Lifeline Verification Survey or Certification

RESPONSE: TAG has submitted a copy of the company's FCC 481 with the Commission and the Office of Regulatory Staff which included their certification.

TAG also hereby certifies that it complies with CTIA's Code for Wireless Service.

If you have any questions regarding this filing, please contact Mark Lammert at (407) 260-1011 or regulatory@csilongwood.com.

Respectfully submitted,



Charles L. Schneider, Jr.
President/CEO
TAG Mobile, LLC